

Quality Policy

Green Energy Options operates from a single location near Cambridge and provides a range of electronic display products to monitor energy usage and encourage conservation for users in homes, schools and businesses.

We:

- conduct research and product definition
- manage hardware and software design, implementation/prototyping and test
- outsource and oversee volume manufacture of products by selected suppliers
- manage bespoke installations for commercial premises
- manage product distribution and post sales support.

We are committed to ensuring that our work meets all our customers' expectations. We will establish appropriate systems to define our working practices, monitor our performance and seek continuing improvements in the way we work.

For all our activities and work, we will:

- implement an integrated Management System that includes all our requirements and defines our processes
- publish our Management System on our Intranet and require staff to comply with the requirements
- delegate authorities for the processes to the appropriate level within the company
- establish a process for responding to suggestions for improvement and stakeholder feedback
- maintain an internal audit programme to assess the efficiency and effectiveness of our ways of working
- conduct reviews of our Management System against our business objectives and implement improvements
- maintain accreditation to ISO 9001 (Quality Management).


